



Rendez-vous Canada

May 2021



Best Airline
Canada

Best Specialty Airline
North America

flyairnorth.com



Our Story



In 1977, Joseph Sparling and Tom Wood founded Air North Charter and Training to service the mining industry. Over the following 43 years, that original vision expanded into Air North, Yukon's Airline, now connecting two territories and three provinces with scheduled air passenger and cargo service. Today, Air North is among the largest employers in the Yukon, in addition to having a team in Vancouver. Air North is proud to be a partly Indigenous-owned airline with the Vuntut Gwitchin First Nation's 49% equity ownership. One in 15 Yukoners hold an equity or employment stake in Air North.



Our Story

Air North, Yukon's Airline believes that air travel should be both memorable and enjoyable. All of our departments—from catering to IT, cabin crew to cargo—work hard to go above and beyond for our passengers. We are honoured to be recognized by Tripadvisor as the Best Airline in Canada and Best Speciality Airline based on customer feedback and reviews.

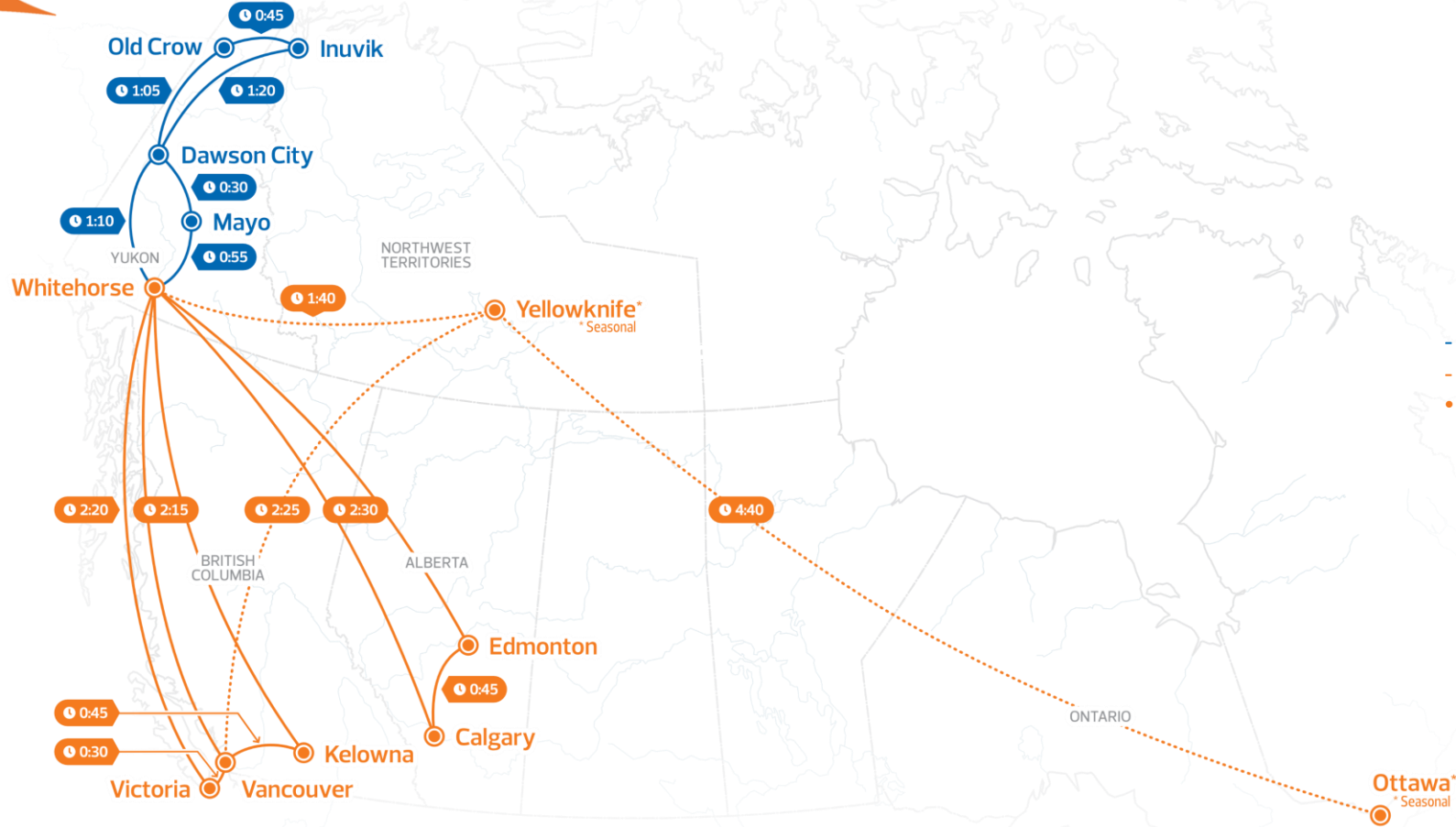


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Our Routes



- Blue lines indicate ATR-42 service
- Orange lines indicate Boeing 737 service
- Dotted lines indicate seasonal service



Our Fleet



Boeing 737-500

Fleet size: 4
Passengers: 122
Range: 5600 km

Boeing 737-400

Fleet size: 1
Passengers: 156
Range: 4989 km

ATR 42-300

Fleet size: 3
Passengers: 42
Range: 4167 km



The Air North Experience



Northern hospitality

- Friendly, professional service
- Comfortable seats
- Complimentary light meal service
- Local products onboard
- Generous baggage allowance



Inflight Flavours



Delicious meals, freshly prepared

Complimentary fresh meals and snacks made daily by Chef Michael Bock and the Flight Kitchen team in our Whitehorse-based kitchen

- **Northern Canada** routes: snack service
- **Eastern Canada** route: full hot meal plus cheesecake
- **Western Canada** routes:
 - Morning: freshly baked muffin or loaf
 - Afternoon: Deli sandwich and warm cookie
 - Evening: Deli tray with locally sourced meat and warm cookie

*meal offerings may vary



Local Specialties

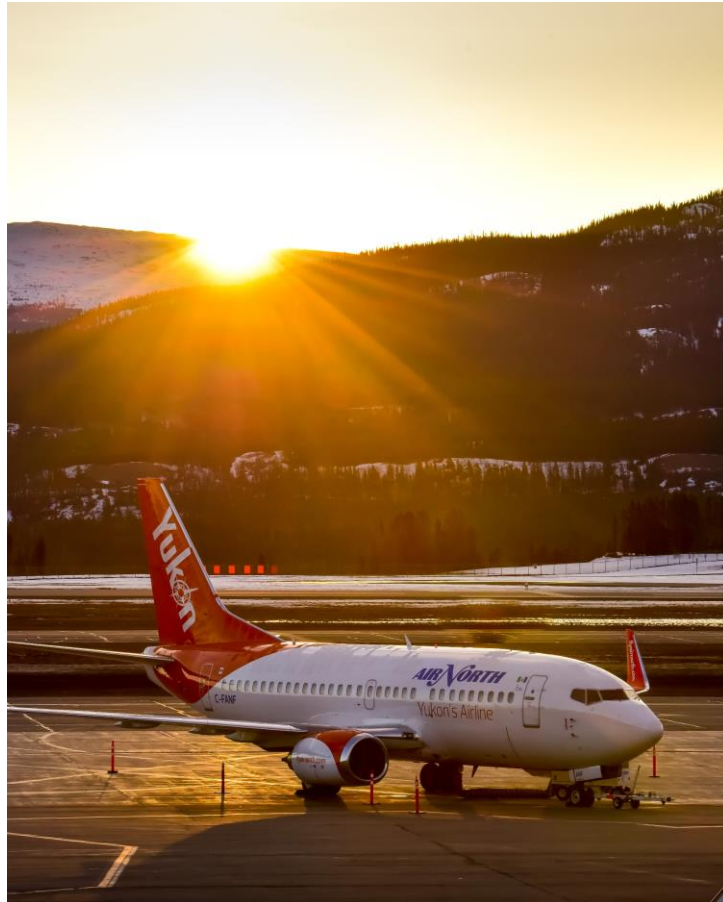
The Yukon is onboard

- Sip delicious Midnight Sun Coffee, micro-roasted in downtown Whitehorse
- Enjoy award-winning Yukon Brewing beer
- Read captivating stories in our inflight magazine *Yukon, North of Ordinary*
- Learn the rich cultural traditions of the Yukon's 14 First Nations in the *Welcome Guide*





Our Baggage Policy



Southern Routes

Carry-On	Checked
2 pieces, combined 10kg with dimensions not exceeding 9" x 16" x 21"	2 pieces, combined 45kg (max 32kg per piece)
Special Items	Excess Baggage
Accepted within baggage allowances. Fees and restrictions may apply, refer to website for details	Maximum 2 pieces Overweight charges apply for outside excess baggage. Maximum 4 pieces total baggage per passenger. Refer to website for details



Our Baggage Policy

Northern Routes

Carry-On	Checked
2 pieces, maximum 5.9kg with dimensions not exceeding 9" x 15" x 11"	2 pieces, combined 20kg
Special Items	Excess Baggage
Subject to availability. Fees and restrictions may apply, refer to website for details.	Weight charges apply. Variable by route, refer to website for details.





Air North Care First

Our commitment to you



flyairnorth.com



Air North Care First



Check-in

- Floor markers allow for physical distancing
- Plexiglass barriers have been installed to limit contact between passengers and agents
- Passengers are asked a health screening questionnaire and have their temperature taken
- Requirement for passengers and staff to wear protective face coverings throughout the airport and onboard aircraft
- All frequently touched areas are cleaned and sanitized frequently



Air North Care First

Boarding

- Passengers and staff are asked to maintain physical distancing
- Agents verify that all passengers are wearing required face coverings
- Passengers are asked to hold up ID and boarding card to scan
- For the safety of everyone, all boarding counters are cleaned and sanitized for each flight





Air North Care First

Onboard

- In order to facilitate physical distancing, middle seats are kept empty other than to those in the same social bubble
- Modified in-flight service to reduce contact
- Aircraft cabins are sanitized using an electrostatic disinfecting process
- Crew and passengers are required to wear protective masks
- Our Boeing 737 jets are equipped with HEPA filters, capable of capturing over 99% of microbes and bacteria in the air





Unforgettable Experiences

The wonders of the North



flyairnorth.com



Unique Experiences



Aurora 360

- The first dedicated in-flight Aurora Borealis viewing experience in North America took flight in November 2017
- 80 passengers aboard a Boeing 737-500
- Estimated 4.5 hour flight tour departed from and returned to Whitehorse, YT.
- View the Aurora 360 [timelapse](#) video

Unique Experiences



Across the Top of Canada

- Hosted by Edible Canada
- Exclusive culinary adventure tour of northern Canada
- 60 passengers on a Boeing 737-500
- Chef and mixology teams offer incredible culinary experiences focusing on local ingredients
- Itinerary: from Vancouver/Toronto > St John's, Newfoundland > Iqaluit, Nunavut > Churchill, Manitoba > Yellowknife, NWT > Whitehorse, Yukon > Vancouver, BC
- For trip highlights and testimonials, visit the official [website](https://www.flyairnorth.com)



The Air North Advantage

Travel tailored to your needs



flyairnorth.com



Our Partner Benefits



Travel Agent & Tour Operator partner privileges include:

- Exclusive fares and commission incentives
- Dedicated reservation and sales support
- Travel benefits
- Advance access to select promotions
- Convenient online booking through dedicated portal
- GDS bookings through all major platforms: Sabre, Amadeus, Travelport

Contact an Air North [travel agent](#) or [tour operator](#) representative



Thank You

Get in touch!

2021 Rendez-vous Canada Delegate:

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